



CityFolk


TABLET SUPPORT TEAM

Volunteers will help our Tablet Specialists set up, maintain, and take down point of sale and volunteer management tablets throughout the festival site, as well as troubleshoot basic connectivity issues. Training will be provided. This team will work symbiotically with other volunteer teams and are encouraged to lend a hand with other tasks if required. This is your chance to see and work with the technology that provides the backbone to our festival!

<p>Duties:</p> <ul style="list-style-type: none"> ● Setup/support tablet POS equipment ● Troubleshoot, staff support and general technical support for tablets including beverage sales, festival merchandise and volunteer check-in 	<p>Requirements:</p> <ul style="list-style-type: none"> ● Must be 18 years of age or over ● Accessibility Standards Customer Service Training ● Above-average computer skills & a good knowledge of communications technology ● Capable of performing physical tasks (e.g. loading & unloading tablets & moving equipment) ● Willing to stand for long periods of time ● Willing to work in all types of weather
<p>Skills:</p> <ul style="list-style-type: none"> ● Computer experience & knowledge ● Work with minimal supervision in a fast paced environment ● Learn new tasks quickly & efficiently ● Detail-oriented ● Effective communication skills 	<p>Assets:</p> <ul style="list-style-type: none"> ● Familiar with iPads and Square Point-of-Sale system

Special Details:

- Must sign confidentiality agreement
- To apply, submit a resume and cover letter to: itteam@cityfolkfestival.com
- Only those applicants selected for an interview will be contacted

 This is a wheelchair-accessible position.